

# TISSER ARTISANS TRUST

0 1

About Tisser

0 2

Tisser Artisan Trust

03

365 Degree change model

0 4

Cluster Development

0 5

Cluster Initiatives

0 6

Key Value Chain Interventions

07-12

Projects

13

Awards

14

Team Profile

# A B O U T T I S S E R

The word 'Tisser' means to 'weave.' A word holding immense value given that India is one of the only countries in the world to preserve its style of fashion handwriting still. Moreover, the Indian handloom and crafts industries, built and developed by their rural artisans, still provide a livelihood for many, with 60% of global looming and artisans present in India. Evidenced by its success, Tisser India aims to provide sustainable livelihoods, incomegenerating opportunities, and access to professional support to rural craftspersons in India. Through its professional training, innovative models, and technological solutions, Tisser has forged a diverse market for both the modern consumer and the rural artisan. Tisser has a network of more than 10,000 artisans, groups, and SHGs across South Asia. Working in more than 200 art forms, Tisser generates livelihoods for 100+ rural clusters in 18 states of India with more than 1,0000 products made using traditional and cultural art forms.

- 10,000 + Artisan Groups and SHGs
- 200 + Art Forms
- 100 + Rural Clusters
- . 18 States in India
- . 1,000 + Products
- Network rural artisans/groups towards creating small enterprises pan India. Strengthen the handicraft/handloom value chain through ICT innovations.
- Harness transformative power of rural clusters for impact business model.

## TISSER ARTISANS TRUST

Tisser India works as a not-for-profit organisation: The Tisser Artisan Trust (NGO)

TISSER ARTISAN TRUST The Tisser Artisans Trust works towards empowering women artisans across India. Through its outreach program, Tisser aims to build fruitful partnerships and undertake a variety of projects to uplift and support women artisans at the grassroot level. While providing them industry exposure, its activities also ensure that the artisans are connected to bigger and inclusive value chains:

- Established 2016: Tisser Artisans Trust
- Supporting livelihoods of 10,000+ artisans
- Intensive work in over 100 clusters







# 360 DEGREES CHANGE MODEL

India has a wide repertoire of handlooms and weaving cultures. Tisser's unique model focusing on a 360-degree change ensures all facets of Indian Handloom Production and Traditional Weaving are enhanced and expanded.

6 key factors, all playing an essential role, are looked at in this model:

#### 1. CONSUMER AWARENESS

Artisan stories, training programs and environment awareness.

# 2. END TO END CLUSTER DEVELOPMENT

Creating artisan groups, skills training, marketing and continuous handholding for all artisan clusters.

# 3. REGIONAL HUBS FOR OUTREACH

Regional hubs in Rajasthan, Madhya Pradesh, Orissa, Maharashtra, Andhra Pradesh, Tamil Nadu, Karnataka and Bihar for extensive outreach to work directly with artisans.

#### 4. DESIGN INTERVENTION

Dedicated team of designers work on incorporating traditional art form into utilitarian products.

## 5. TECH INNOVATIONS AND PLATFORM APPROACH

Depicting artisan's contribution and profit from a product, provide transparency, traceability, auditability, immutability, security.

## 6. PRODUCT DIVERSIFICATION

Expansion of artisan's product portfolio, cataloguing and marketing of all products on various platforms.

### Addressing the problem

At the artisan level, markets were informal and disorganized. With limited design skills and poor finishing artisans were excluded from the value chain and exploited by middlemen at the market level. With limited enterprise capacity, artisans were forced to borrow credit and were unable to stick to timelines. Even for consumers there existed a risk of counterfeit products being sold which could be machine made.

### The Tisser Solution

Tisser's solution included both mobilization of artisans empowering local supply as well as creating demand by getting rid of middlemen and creating a seamless value chain for consumers to buy into. Networking with regional artisans and groups to create producer enterprises across South Asia through its GRAM project is one example of how Tisser aims to empower artisans and producer enterprise groups to be partners in value chain. By harnessing the transformative power of rural clusters, Tisser ensures every artisan gets social incubation support for creation of sustainable and scalable livelihood generation. Through its professional support, artisans can innovative and unique products and be upskilled in both design and product diversification. Tisser also strengthened the handicraft/handloom value chain through its ICT innovations (Digital Interventions) in the form of its web portal and mobile application which give consumers a direct access to eco-friendly, sustainable, and professionally designed products.

## ENTERPRISE DEVELOPMEN

eveloping key enterprises in Clusters — an important aspect of Tisser's operations—is essential for developing partnerships and ensuring livelihood generation is possible for artisans across larger catchment areas.

Enabling end to end enterprise development and joint brand creation in stitching centres is part of the cluster development approach at Tisser. Its partnership mode focussing on a shared responsibility and revenue ensures sustainability and scalability.

Each stitching centre is brought on as a value chain partner with empowered capabilities. These long-term partnerships, ranging from a period of 1-3 years, empower centres to not just produce high quality products, based on market research, but also fulfil orders for other clients also with mutual consultations. The centres essentially focus on upskilling, production, and cost management. Their role in the partnerships include:



- **0 1.** MOBILISING WOMEN ARTISANS
- **0 2.** SAMPLE PRODUCTION TO ENSURE CATALOGUING
- **0 3** . RAW MATERIAL PROCUREMENT
- **0 4** PRODUCTION AS PER ORDERS

- **0 5 .** ORDER MANAGEMENT AND DISPATCH
- O 6 . MANAGING CENTRE COSTS INCLUDING INFRASTRUCTURE
- **0 7.** PROVIDING HONORARIUM TO DESIGNERS AND TRAINERS
- **0** 8 MAINTAINING WORKING CAPITAL FOR ORDERS

# KEY-VALUE CHAIN INTERVENTIONS

The Value chain interventions made by Tisser aim to improve the functioning of handloom value chains and/or the participation of artisans within these value chains by enhancing or forging vertical connections in these chains (in production, processing, or trade functions).

## Market-Led Support:

#### 1.PROFESSIONAL DESIGNERS

High-End Cataloguing, Designing and Printing support for Marketing purposes.

**2. INDUCTION INTO ONLINE MARKET CHANNELS AND DIGITAL SUPPORT** Inducting Artisans into online channels through Tisser's Web-Portal and Mobile Application.

### 3. SALES AND MARKETING SUPPORT WITH A NO-FEE MEMBERSHIP PLAN

Without any membership fees charged, artisan products valuing ₹ 10,000 are taken as consignments and once sold through Tisser's huge marketing network, members are paid.

### 4. PROFESSIONAL PHOTOGRAPHY SUPPORT

Professional photography support to create a market-oriented brand focussing on a creative, simple, interactive and direct way for consumers to access artisan products.

#### 5. HOLISTIC MARKETING THROUGH TISSER PARTNERSHIPS

A holistic marketing approach for artisan product catalogues focussing on artisan and cluster development through Tisser's institutional partnership support.

## Cluster-Led Support:

#### 1.END-TO-END CLUSTER DEVELOPMENT THROUGH PARTNERSHIPS

CSR partnerships enabling end-to-end cluster development and inclusion of artisans in the value chain.

### 2. FOCUS ON WOMEN EMPOWERMENT AND INCLUSIVITY

An organisation for women, by women, focussing on involving local teams comprising rural woman artisans - building enterprises for increased inclusivity.

### 3. ICT INTERVENTIONS - MODERNISING CLUSTER DEVELOPMENT

Mobile Applications, and QR Codes to help data tracking of products. Saving Time and Cost while modernising rural clusters.

#### 4. PROFESSIONAL GUIDANCE

Creation of sustainable institutions at the artisan's end for growth of women entrepreneurs. Through professional guidance.

### **5. OFFLINE EVENTS TO UPSKILL ARTISANS**

Enabling Sustainable and Scalable institutions within rural clusters through offline activities that focus on upskilling rural artisans and producer organisations.

## innovations / customisation





## customer diversification

2018







Vibrant homes with ethnic products







## 1 customer click ... needs 10 clicks below

2019



learnt the longer sustainable way to reach customers

customer



market place logistic



tic



aggregation catalog



photography

working capital

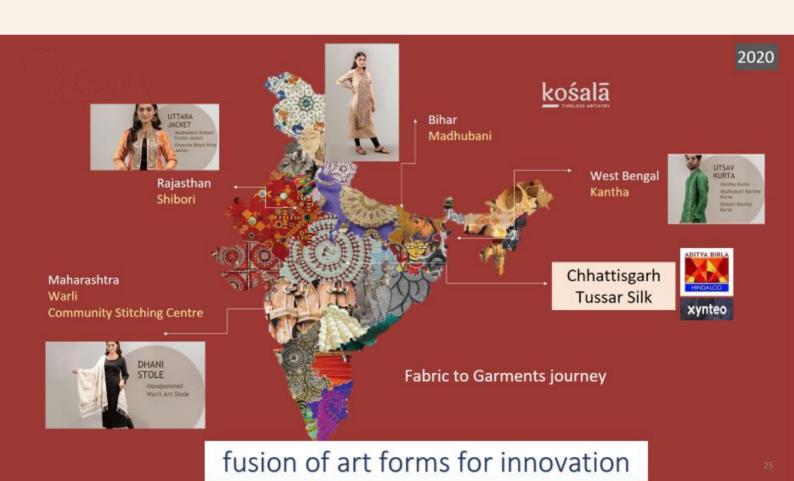


production



skills & tools





## walked the value chain path







CSR support

**Producer Groups** 

Working capital

Production

Value addition
Thane: Warli

Intern: LTI

LT1 Let's Solve

**Samhita** 

Raigad : Pottery

Marrie of

Connect

Capacity

Capital

Construct

Create

Channels

2022



led by women made by women







**Production Management** 



Enterprise made by women

Led by women

Connect

Empowering

Create

Capital

Channels

Capacity

Construct

## <u>Women Artisan Project</u>

The goal of the Women Artisan Skill Enhancement Project'WASEP' is to bring disadvantaged people to Maharashtra and upskill them via the resurrection of the Warli Art form. Larsen & Turbo Infotech financed the project, which was technically supported by UNDP (United Nations Development Programme).







Further in 2022 the project is called WAP – Women Artisans Project and is supporting 10 clusters pan India with 5000 women on the canvas



## <u>Grassroots Rural Artisans Movement</u>

E-Uday - HCL hub and spoke project:

Thematic Area: Enterprise and Employment: Setting Supply Chain between Artisan producer groups and E-Hat

Proposed Location: Nagpur Hub and Spoke Model: Covering -Bamboo (Chandrapur ), Community stitching centre & Khadi (Amrawati)

With the objective of strengthening the Handicraft Supply Chain and providing greater say of the Artisans/ primary producers in the entire value chain, 'My E-Haat' initiative is broadly categorized into Backward Integration and Forward Linkages. While Forward linkage will be taken care by HCL, backward linkages are critical to get the right kind of product through a structured supply chain. The need of the hour is to work on the entire value chain, through the Enterprise Development Model for Creative Cluster.

There are four main aspects of this: end-to-end cluster development, raising awareness around artisan and social cause, design / diversification intervention and digital-enabled interventions. The 3 identified cluster based out of Nagpur in hub and Spoke model . The most important aspects is productizing these art into utility products. Create responsible community artisan groups who can handle the supply chain and generate revenue in the cluster through livelihood interventions.



## Project Revival with SAMHITA

The partnership between Samhita and Tisser India was formed in order to assist the most vulnerable stakeholders in their recovery from the Covid-19 crisis. Rather than believing in the new normal, the project focusses on a better normal that is based on corporate responsibility and brand purpose. The national lockdown had an effect on the business, as well as on mobilisation, output, and the of doing business in ease Maharashtra, which was in the midst of the Covid-19 pandemic

. An initiative such as the creative solution of returnable grant for social transformation ensures that the change we wish to see in rural people's ability to maintain their livelihoods is realised.

This project, which began in 2021, places a focus on increasing the resilience of stakeholders such as suppliers, retailers, contract workers, producers, and employees, as well as strengthening the supply chain and addressing the livelihood issue.



US General visit to Mazagaon Unit, Mumbai

Our prestigious associations, and efforts to further the cause of women entrepreneurship makes Tisser what it is today.

Our humble gratitude to the U.S. Consulate General Mumbai, USAID and Samhita for their contribution towards helping women artisans come out of the economic slump caused by the pandemic.



## Mahila Arthik Vikas Maha Madal (MAVIM)







During the duration of the project, MAVIM assisted in the mobilisation of 50 women by providing infrastructure, training hours, and raw materials, all of which were made possible by the organisation. Women were compensated for a skill they learned, were certified, and had the opportunity to produce goods at the conclusion of the project.

An initiative like this has an effect on the subsistence of women in rural areas who come from economically challenged backgrounds. They are empowered not just by financial resources, but also by the network they have built, the vocational training they have received, and the additional possibilities they have created for themselves.





## Kosala Livelihood and Social Foundation

The project's goal was to promote and develop Kosa silk-related sericulture and weaving activities in the cluster in order to support and improve the livelihood of Beneficiaries who are involved in Kosa silk-related activities in one way or another.

This was accomplished by creating a sustainable ecosystem and thereby improving the socio-economic condition of the beneficiaries. Tussar Fabric and items made from Tussar Yarn were created as works of art by 200 beneficiaries as part of the project. Chattisgarh was determined as the state in which the project would be conducted.





## GRAM (Grassroot Rural Artisan Movement)

GRAM is an abbreviation which stands for Grassroots Rural Artisan Movement. GRAM aids weavers and artisans who create goods utilising traditional methods, skills, and manual processes that are at the heart of India's culture and heritage. GRAM offers craftsmen with a platform through which they may communicate with people all around the world.

Tisser's vision through this project was therefore to co-create with artisans / home workers through a globally recognized 'GRAM' brand known for designing innovative and unique products. Handicraft and handloom goods are environmentally benign and organic, and by purchasing GRAM products, we can all work together to improve rural livelihoods and conditions.



Maharashtra State Innovation Society





Raigad & Ratnagiri Clay Cluster under GRAM

Project aims to The integrate underutilised rural hands into the organised labour force and provide opportunities for sustainable livelihood. Tisser India served as a for facilitator market linkages, capacity building, and production for the Maharashtra State Innovation Society (MSIS) on this project. It recruited rural poor and vulnerable people into self-managed federated institutions and supported them in forming livelihood collectives over the course of the programme. As a result of combined efforts, Tisser recruited 252 women and trained 5 clusters of women earning between Rs. 3,000 and Rs. 10,000 per month on average.

## Tata Power Community Development Trust

The Tata Power Community Development Trust is critical in the upliftment of the local community via skill development interventions. Tisser India made it possible for fair trade to take place, as well as the promotion and selling of goods created by women and farmers on their respective online marketplaces.

TIsser India provided end-to-end assistance, assisting with everything from product design to product marketing. In the project lifecycle, the market connection of products produced by women and farmers with initiatives such as Anikha Dhaaga, Samriddhi, and Saheli World, the promotion and preservation of local businesses, as well as earning and skilling opportunities for women and farmer groups, were explored to the fullest extent possible,



## Pidilit e Toy Project



When we collaborated with Pidilite on this project, we brought together handloom and sewing units, as well as the novelty of creating fabric toys with the women artisans. To help women artisans in the Kalsar area of Gujarat earn a consistent income,

This is initiative introduced the concept of environmentally friendly fabric toys to the market, which had previously been dominated by synthetic and fur products.

## Save The Children Project

The Save the Children NGO collaborated with Tisser India to train women in selfhelp groups in a variety of market skills that are necessary for them to earn a living and support their families. It was transported through Mumbai's Bhandup area, where it linked different industrial hubs with entrepreneurial opportunities. Aware of how to run Self-Help groups, women were instructed in the art of stitching and networked into a pool of production centres, and they were required to adhere to the commercial obligations of a unit during the project's duration By the end of the project, we had a group of women who were now confident enough to engage in economic activities with the purpose of generating a stable income in a group business. Such efforts are important in transforming the possibilities available to women in our nation.





# AWARDS

- Winner of South Asia for 'IT Innovation' a ward in the category of Entrepreneurship & Outreach #eNGOChallenge Awards.
- Winner of Action for India (AFI) 'Best Indian Social Enterprise' Award.
- Winner of Rani Laxmi Bai Bhushan Puraskar on 15th October International Rural Women Day 2019.
- . Winner of Priyadarshani Award for Outstanding Women Entrepreneurs awarded by Federation of Indian Women entrepreneurs (FIWE).
- . W inner of Impact award at NAFW, Seattle 2019.
- Winner of Times She UnLTD. Entrepreneur Awards 2019 at Mumbai.
- W inner of NariShaktiAw ards 2018 Business and Entrepreneurship on 15th October International Rural Women Day 2019.
- National Finalist Ipreneur the flagship event of Ecell under the auspices of the Centre for Social Entrepreneurship, School of Management and Labour Studies, Tata Institute of Social Sciences, Mumbai.
- Selected in 2nd edition of Women Entreprenurship
  Development Program (W EDP) in promotion by
  Wal Mart and WEConnect International in partnership
  with TTC Global and Amity University.
- Selected in the list of top 100 social innovators Action for India 2017.
- Tisser Mobile App Selected for Manthan Award –
  Digital Inclusion for Development
- Awarded Indira Gandhi Memorial Award at The Indira Gandhi Priyadarshini Awards by the All India National Unity Conference.
- Awarded ShaktiAchievement Award at 11th
  National Women Excellence Awards 2018 awarded annually by Ministry of Women and Child Development.

## TEAM PROFILE

#### 1.ADVISORY BOARD

An Advisory team looks over the macro of our activities and mentors for the whole team to stay close to the vision and mission in all our pursuits.

#### 2. CORE MANAGEMENT

A core management team comprises the founder and other highly professional and committed team members.

#### 3. CLUSTER & PROJECT TEAMS

A Cluster Team includes coordinators who provide a link between Tisser's vision and the regional coordinators of rural clusters. They chalk out activities, plan training sessions, assign responsibilities on the work-site and ensure a smooth run with partners and artisans. They are the real providers when it comes to ensuring comfort to artisans to be able to participate and benefit.

#### 4. DESIGN & PRODUCT TEAMS

A design team does an integral part of understanding the cultural background of an art form, translate it into product designs in accordance with the market and communicate it to our artisans. With a mix of established architects and design graduates, they are a credit to the craft and aesthetic of our products.

#### **5. OPERATIONS & ADMIN TEAM**

An Operations team, looks over the meticulous task of managing funds in the long and short of it, from the pay of artisans to the funding from partners, investors, brands, etc. Despite being in the challenging business of sustaining livelihoods for a young company, the details of sheets and the statements always tally to its T.

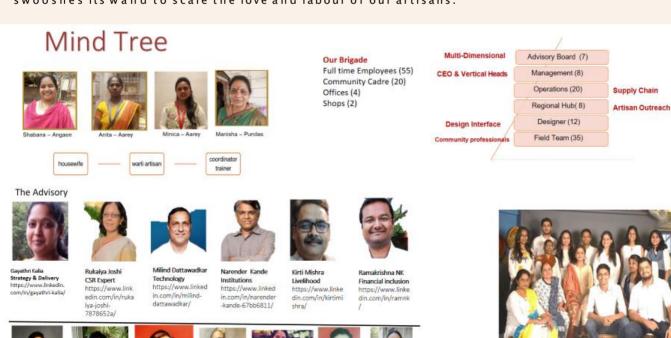
#### **6. REGIONAL TEAMS**

Dr. Megha Phansalkar Ganapathy V Founder C.E.O

A Regional Coordinators team, our first touch base with the artisans fill the gap between the needs of artisans and the vision of Tisser India. They are the best friends of our artisans, for they get the chance to interact most with them for fun or for an addressal. While sharing laughs with the artisan team, they also document their stories of impact with pictures, videos, or by lending a compassionate ear.

#### 7. MARKETING & SALES TEAMS

A Marketing & Sales team which finds and audience for our products. With a mix of online and offline strategies, word-of-mouth and curated campaigns, the marketing team swooshes its wand to scale the love and labour of our artisans.



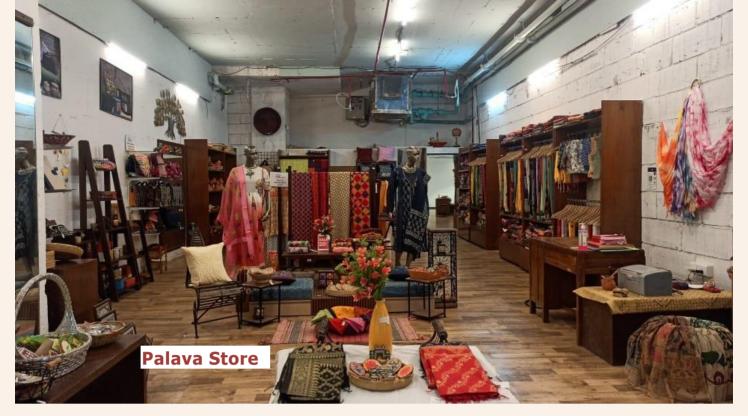
Anand Waghmare Community Dev.



**VISIT TISSER MUMBAI UNIT** 











Matheran



## **Covid Diaries**





100 +
PGs get digital interfaces

1000 +
Women Covid Awareness

87%
PGs reopened

1000 +
Women got Covid kits

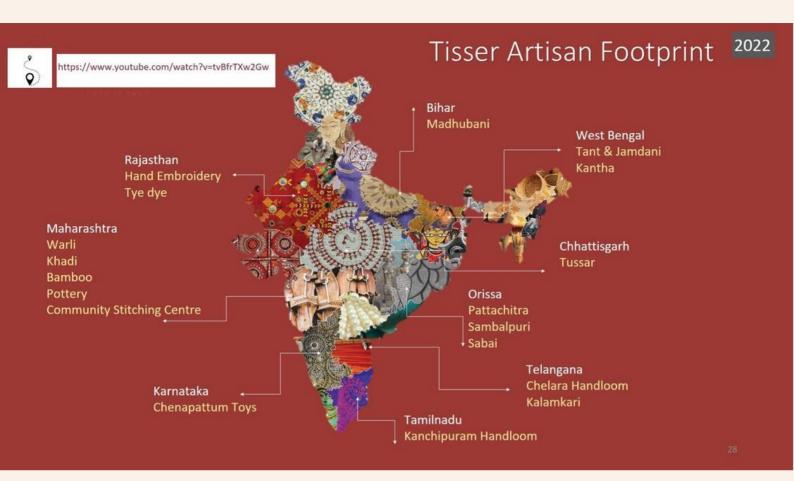
2,200
micro entrepreneurs
benefitted

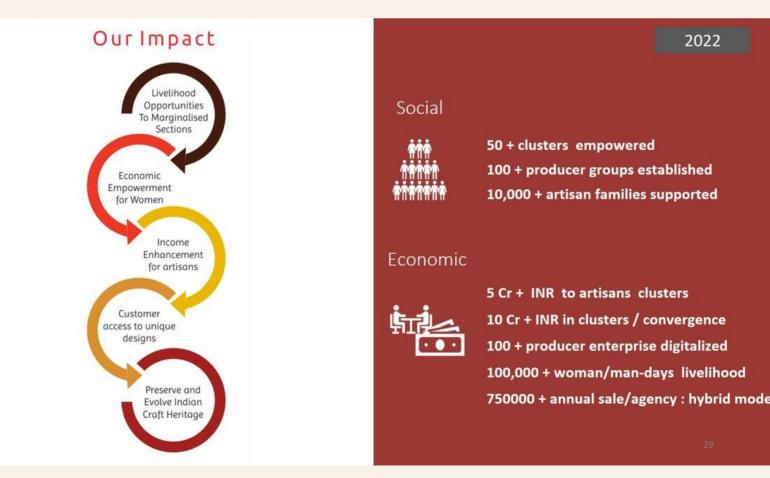
5,00,000
worth of inventory liquidation

50000
Women days Livelihoods

25,00,000

Worth masks





# enabling digital: artisans to consumers



**Digital Literacy:** 

accounting /supply ch

**Project Dashboards / Mobile Apps** data / monitoring





**Live videos** 

capturing story / process



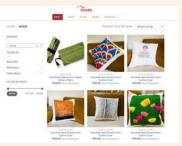
**Device on handloom:** Khosha capturing attributes

KOSHA is on a mission to make "Handmade" the most reputed brand across the world.



Our authentication system leverages the power of IoT, AI, and Cloud Computing technology to deliver trust and authentic with every product.







**Tisser market place** Showing casing ngos/brands

**Consumer Awareness** 



f | 6 | y | 2 | 6 | 6 | 0

Digital Credits usage



Meta

Tisser reselling app

women 4 women



**Artisan sales platforms Linked to Artisan app** 













Supply chain integration Set processes to empower Streamline producer groups Scale entrepreneurial ecosystem

Lend a hand – thank you



E-mail: enquiry@tisserindia.com

Phone: +91 090824 83515

Address: Murshid House, Opposite Sales Tax office, Mazgaon Rd, opposite Green Field's Restaurant, Ekta Nagar, Mazgaon, Mumbai, Maharashtra 400010